



HAVELLS

Water Purifier

User Manual

Crystal CLEAR UV purified WATER



ACTIVE TOUCH (HWA)
HOT | WARM | AMBIENT



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HAVELLS

WELCOME TO HAVELLS WATER PURIFIERS

At Havells we believe in making a difference by touching every aspect of our consumers' lives through the products we make and bringing positive changes in it. Since the very beginning all our products have been manufactured keeping the highest standards of quality and innovation in mind and we make sure that they meet the world class standards that our consumers demand. And this legacy continues unwaveringly when it comes to Havells Water Purifiers too.

Our experts with decades of experience in Water Purification Technology have been listening to the consumers and we understand that due to lack of adequate information, there are a lot of questions and confusion in the consumers' minds about the need of water purifiers today and how to choose a water purifier on the basis of water quality in their area. Water quality has changed drastically over the years and many water purifiers available in the market today are not effective to give protection from the new age pollutants and provide safe drinking water devoid of any impurity.

Keeping this in mind, we have designed and perfected a water purifier that recognizes the challenges of new age pollutants and removes them effectively.

What makes Havells Water Purifier unique is the fact that it has a powerful purification process to remove all bacteria, virus and cyst complex impurities like pesticides, herbicides and microbiological threats like pathogenic bacteria and virus.

The naturally occurring essential minerals will be retained during the purification process. It is our commitment that we continuously strive to make lives better for our consumers, so let's understand your water purifier better in the subsequent sections.



Dear Customer,

We welcome you to the ever growing family of happy Havells consumers. Havells is being trusted by millions of consumers all over the world for its quality products and efficient after sales service.

It's a matter of great pride for us that you've entrusted Havells Water Purifier for your family and home. Our experts with decades of experience in Water Purification Technology have been listening to the consumers like you and have developed this purifier keeping in mind your needs and demanding lifestyle.

We are confident that you will be satisfied with its performance and it will fulfill your need for providing clean and safe drinking water to your loved ones.

This manual is a simple and easy to understand step by step guide that explains everything you need to know about your water purifier and it will assist you to get the best performance out of it. Please go through this booklet to understand its operation and periodic maintenance.

However in case you have any query or you need further assistance, please feel free to contact us at 08045 77 1313 or e-mail us your concerns or suggestions at customercare@havells.com

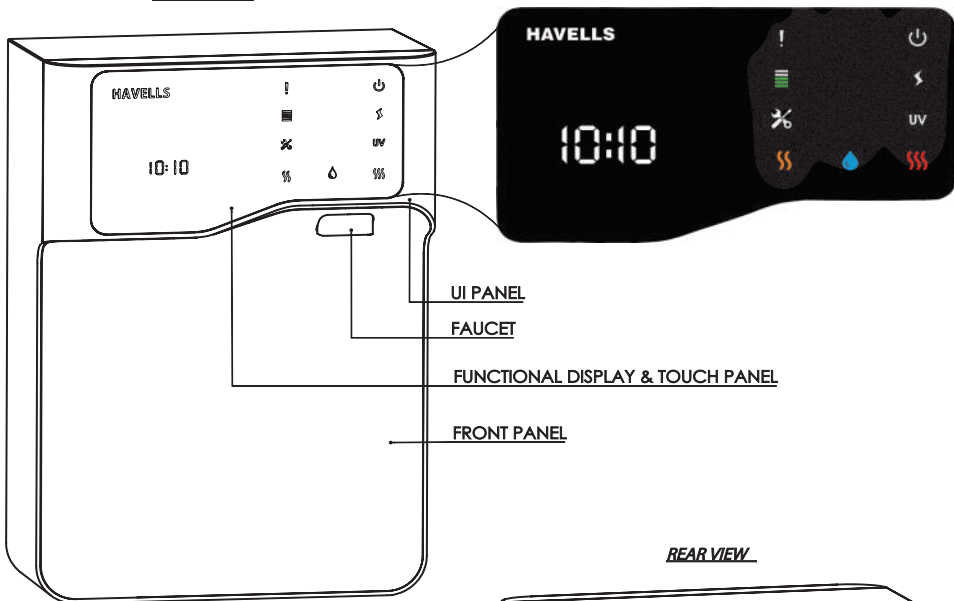
We thank you again for choosing Havells Water Purifier and assure you that your journey with us will be a delightful one.

Yours sincerely

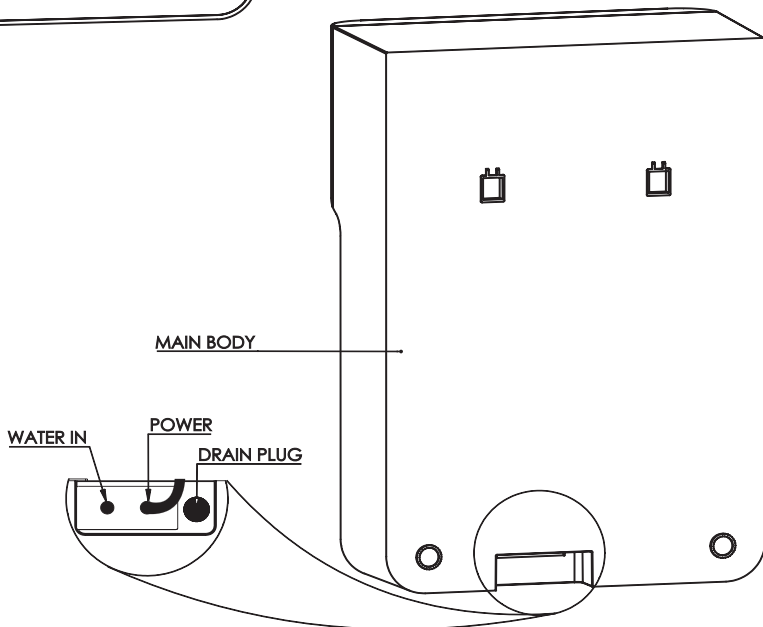
Havells India Ltd.

PRODUCT OVER VIEW – ACTIVE TOUCH (HWA) HOT | WARM | AMBIENT

FRONT VIEW



REAR VIEW



TECHNICAL SPECIFICATIONS

PARAMETERS	ACTIVE TOUCH (HWA) (HOT WARM AMBIENT)
Product dimensions (H x D x W) in mm	{431 x 167 x 297} mm
Net weight	≈ 7 kg
Flow Rate*	Up to 60 L/h
Purification Technology	Absolute safety with 100 % UV purification
Purification Stages	4 Stages
Material of construction	Food Grade
Heating Element Wattage	500 W @ 230 V AC
Power Rating (maximum)	35 W
Input voltage range	230 V, 1 Phase AC, 50 Hz
Installation type	Wall Mounting
System disinfection efficiency	6,4 LRV of Bacteria and Virus at the rate 60 L/h

RECOMMENDED FEED WATER QUALITY	
PARAMETER	VALUES
Total Dissolved Solids	Up to 300 mg/L (ppm)
Turbidity	Up to 5 NTU
Feed Water Pressure**	0.069 MPa (10 psi) - 0.207 MPa (30 psi)
Iron ***	Less than 0.3 mg/L (ppm)
Feed Water Temperature	5°C - 45°C
Free Chlorine	Less than 0.2 mg/L

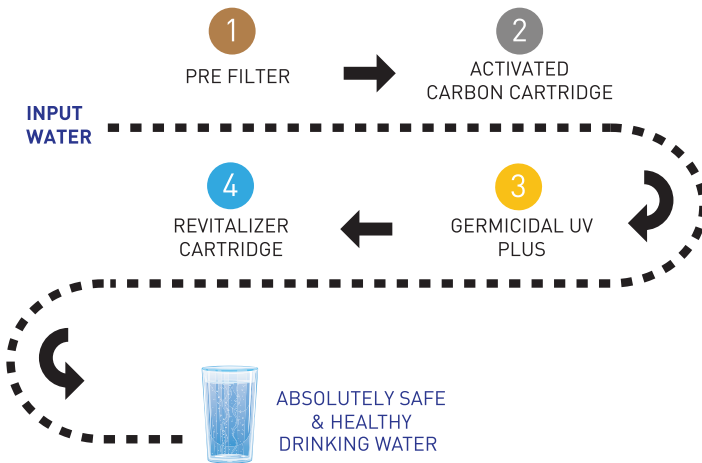
NOTE:

*Flow Rate may vary depending upon feed water quality, input water pressure, condition of cartridges.

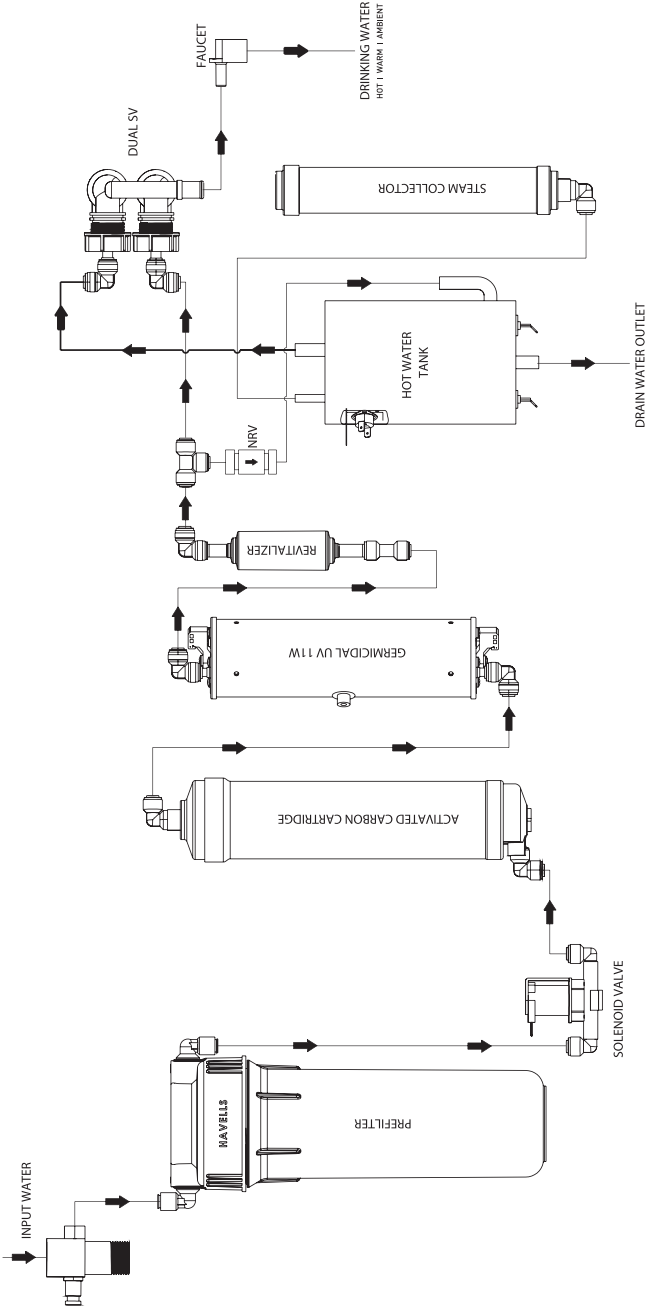
**In case, input water pressure goes below 0.069 MPa (10 psi), you need to install external booster pump and If pressure is above 0.21 MPa (30 psi), you need to install pressure reducing valve at an additional cost.

***In case, the Iron content in input water is more than 0.3 mg/L (ppm), you need to install IRON X at an additional cost

STAGES OF PURIFICATION



WATER FLOW DIAGRAM



PURIFICATION PROCESS

Havells ACTIVE TOUCH (HWA) is exclusive online water purifier with 4 stages of purification. A combined effect of these processes ensures safe and healthy drinking water, by removing microbiological threats like pathogenic bacteria and virus. The names of all the cartridges along with their functions and benefits are explained below for better understanding.

Pre Filter : Sediment Cartridge removes coarse and fine suspended impurities such as sand, silt, clay, dust, rust particles etc from feed water and makes it clear.

Activated Carbon Cartridge: Activated Carbon Cartridge removes a wide range of dissolved hazardous organic impurities like pesticides, herbicides along with residual chlorine and it's carcinogenic by products (Tri Halo Methane) present in the water. It also removes colour and objectionable odour from water. This in turn improves the taste of water.

Germicidal UV Plus: An optimum exposure of water to germicidal UV-C radiation in UV disinfection column makes water free from microbiological threats like pathogenic bacteria & virus.

Revitalizer Cartridge: Revitalizer Cartridge realigns the water molecules and makes it biologically active. It improves the hydration and mineral absorption in body.

KEY FEATURES OF HAVELLS WATER PURIFIER

ABSOLUTE SAFETY THROUGH UV PURIFICATION

UV Technology gives the benefit of disinfection by removing micro organisms like bacteria & virus.

CONTEMPORARY DESIGN & AESTHETICS

Futuristic design, superior dual tone colour finish, compact design and functional display panel, compliment your kitchen.

iPROTECT PURIFICATION MONITORING

Constantly monitors the purification process and ensures safe drinking water.

FAUCET LED COLOUR TEMPERATURE GUIDE

Faucet LED color glows red when warm water & hot water dispense and glows blue when ambient water dispense.

MAINTENANCE ALERTS

Timely alerts on preventive maintenance for the system.

TOUCH OPTION WITH DISPENSING OF HOT or WARM or AMBIENT WATER

Allows as per user demand hot water at the range of 80 °C - 90 °C or warm water at the range of 45 °C - 55 °C or ambient water at the rate of room temperature with optimal dispense selection.

AUTO DIAGNOSTIC

System diagnoses performance of vital components to ensure optimum performance and display error codes.

CARTRIDGE LIFE INDICATOR

Monitors and displays the filter life expectancy to help you plan comprehensive maintenance in advance.

FUNCTIONS OF SMART INDICATORS



10:10 DIGITAL CLOCK DISPLAY

Switch ON your Water purifier, system will go in self check mode and all indications on display panel will glow for 5 seconds. For clock setting, within first 5 seconds press warm and drop icon together. Touch Warm icon to decrement and Hot icon to increment the digit.

Touch Drop icon to shift and again to set the time.

UV PURIFICATION PROCESS

After 5 seconds self-test, UV disinfection will start & UV indication will start blinking. For next 30 seconds system will disinfect the stagnant water in UV column.

After 30 seconds UV indication will glow solid, signifying it is ready to dispense water. Faucet led will glow at the time of pure water dispensing.

⚡ ENERGY SAVER MODE





If the unit is not used for 10 minutes, it will go to Energy saver mode. 60 seconds countdown will be displayed on clock after which Energy saver icon and Power icon turn into solid and Free Flow Icon glow dim. Touch Free Flow Icon to wake the unit from energy saver.

🔥 WATER DISPENSING OPTIONS

The Drop icon touch is to start or stop the flow of filtered ambient water. This purifier is capable of dispensing warm water (temperature range 45 °C - 55 °C) and hot water (temperature range 80 °C - 90 °C) as per consumer's need.



The user can turn off the heater at any point with only pressing the drop icon until the 5 beep sounds.

To select Warm water dispense option:




Step	Pictorial	Process
1.		Touch and hold WARM icon for 3 seconds to turn ON heating water.
2.		During water heating process, WARM icon intensity will be increasing and decreasing. WARM icon will be solid ON with a long beep indicating ready to dispense warm water.
3.		Touch and hold WARM icon for 1second. Warm water dispense will stop automatically after 1 minute of dispense or else touch any key to stop water dispensing manually.
4.		If WARM icon go dim. Again, consumer need to touch and hold WARM icon for 3 seconds to turn ON water heating.

Segment display will show water temperature. Warm water temperature range 45 °C - 55 °C

To select Hot water dispense option:

Step	Pictorial	Process
1.		Touch and hold HOT icon for 3 seconds to turn ON heating water
2.		During water heating process, HOT icon intensity will be increasing and decreasing. HOT icon will be solid ON with a long beep indicating ready to dispense hot water

To select Hot water dispense option:

Step	Pictorial	Process
3.		Touch and hold HOT and WARM icon all together for 3 seconds to unlock Child Safety Lock (CSL), then single beep will come indicating product entered to ready to dispense hot water mode.
4.		Touch and hold Hot icon for 1 second. Hot water dispense will stop automatically after 1 minute of dispense or else touch any key to stop water dispensing manually.
5.		If temperature is above 50 °C 'CSL' message will display on clock, first unlock and dispense water. HOT icon will go dim if temp goes below 60 °C Again, consumer need to touch and hold HOT icon for 3 seconds to turn ON heater.
Segment display will show water temperature. Hot water temperature range 80 °C - 90 °C		

FILTER LIFE

Your Filters life is counted, on the basis of the usage. One by one the bars of filter life indication will turn off with reducing life. Your Filters life is counted, on the basis of the usage. One by one the bars of filter life indication will turn off with reducing life. On completion of 100% life 'Filter Life Indication' (all 5 bars) will start blinking. A message 'CnGF' will appear on the clock for 2 seconds at an interval of 10 seconds with buzzer.

This is the time to replace your filters.

PREVENTIVE MAINTENANCE

After every 6 months if preventive maintenance is not attended in time, the service indication will start blinking and a message 'PSE' will appear on the clock for 2 seconds at an interval of 10 seconds.

Please call Havells Service to attend the machine for preventive maintenance.

ERRORS & THEIR DEFINITION

Type of faults, Indications & Error codes

INDICATION ON CLOCK DISPLAY

SE : 01



In case fault detected in UV lamp functioning then the indicator will blink & the buzzer will beep in every 10 seconds interval. Error code message "SE- 01" will appear in clock display.

INDICATION ON CLOCK DISPLAY

SE : 03



In case fault detected in Normal water dispense SV then the indicator will blink. Error code message "SE- 03" will appear in clock display.

INDICATION ON CLOCK DISPLAY

SE : 04



In case fault detected in Main SV fault then the indicator will blink. Error code message "SE- 04" will appear in clock display.

INDICATION ON CLOCK DISPLAY

SE : 05



In case fault detected in Hot/Warm water dispense SV fault then the indicator will blink. Error code message "SE- 05" will appear in clock display.

INDICATION
ON CLOCK
DISPLAY

SE : 06



In case fault detected in PCB functioning then the indicator will blink. Error code message "SE- 06" will appear in clock display.

INDICATION
ON CLOCK
DISPLAY

SE : 07



In case fault detected in Temperature sensor fault then the indicator will blink. Error code message "SE- 07" will appear in clock display.

INDICATION
ON CLOCK
DISPLAY

SE : 09



In case fault detected in Heater then the indicator will blink. Error code message "SE- 09" will appear in clock display.

CSL



Child safety lock

In child lock mode, if HOT icon is touched, 'CSL' message will be displayed. To come out of child safety lock mode, consumer has to touch and hold HOT and WARM icon all together for 3 seconds, then single beep will come indicating product is ready to dispense hot water.

INSTALLATION INSTRUCTIONS

1. Open the carton and take out the following items from accessory box for installation:
 - Diverter Valve
 - Mounting plate with plastic inserts and mounting screws
 - PL4 white pipe
 - Pre Filter
2. Select an appropriate water connection point.
3. Please note water purifier is connected to ambient temperature water supply only.
4. Fix diverter valve with the help of pipe wrench/plumbing equipment at selected water point.
5. For wall mounting of water purifier : Align the mounting plate at an appropriate height and fix it with help of mounting screws. Hang the water purifier on mounting plate.
For wall mounting of Pre filter: Align the mounting holes at an appropriate height and fix the mounting screws. Hang the Pre filter on mounting Screws.
6. Fix the water inlet pipe (white pipe) from diverter valve to the inlet port of Pre Filter, then connect outlet port of pre filter to water purifier and open the diverter valve. Ensure there is no leakage of water and bending of pipe at any point.
7. Before mounting the water purifier, flush the Pre filter cartridge first after that flush Activated carbon cartridge by using Pre filter treated water till the water gets clear. Now fix all pipe connection and mount the product on wall.
8. **Forward Flushing:** Fix the power plug into mains switch ON the mains and immediately hold the drop icon for 5 seconds after this unit will go in forward flushing mode to allow forward flushing of all cartridge and hot water tank, after two minutes product will work normally.
9. Now check the flow rate of product, for ambient dispense flow rate should be 1.0 L/min, if flow rate is more than 1.0 L/min, reduce the flow rate by help of diverter valve.

CAUTION: Check input water pressure. Use booster pump if feed water pressure is less than 0.069 MPa (10 psi) if it is more than 0.207 MPa (30 psi) use the PRV (Pressure reducing valve). If the input water iron content is more than 0.3 mg/L (ppm), use of iron remover* is recommended as a pre-treatment. Do not install the water purifier if the input TDS is more than 300 mg/L (ppm).

The appliance is intended to be permanently connected to the water mains and not connected by a hose-set.

DO'S, DON'TS AND SAFETY INSTRUCTIONS

DO'S ✓

Always install the water purifier in cool, dry and well ventilated place in upright position



To keep your purifier functioning properly at all times, always use Havells genuine spare parts.



Call Havells Customer Care for any assistance and service requirement.



Keep the water purifier in power ON mode. Product goes automatically to energy saving mode if water is not dispensed for more than 10 minutes.



If you are not using your water purifier for long time, for example during holidays, then make sure to switch OFF the water purifier and turn OFF the input water supply.



If for any reason you are not using the water purifier for a long time, for example during a holiday, then make sure before using the unit follow the Forward Flushing Process. During preventive maintenance drain the hot water tank through drain plug. Ensure to disconnect power supply while draining the hot water tank, make sure to follow the forward flushing process before using the unit.



DON'TS ✗

Never connect your water purifier to hot water supply as it is designed to work effectively for input water temperature between 5 °C to 45 °C temperature.



Never place any heavy, sharp or wet objects on the water purifier.



In case of any breakdown, do not buy local spare parts and components for service or replacement.



Do not install product in direct sunlight.



SAFETY INSTRUCTIONS

Havells Water Purifier is designed keeping in mind the highest safety standards but there are certain safety precautions that need to be followed while using the Product for its proper functioning.

Hot water is dangerous especially for children, Aged or disabled. Water temperature over 50 °C may cause severe burn due to scalding if touched with bare hand. Havells ACTIVE TOUCH (HWA) HOT | WARM | AMBIENT has in-built safety feature of CHILD SAFETY LOCK during Hot water dispensing.



Do not move or relocate the purifier when it is in working condition.



To avoid electric shock, do not pull out or touch the power plug with wet hands.



Do not use the water purifier if the power cord is damaged or if there is a strange noise, burning smell or smoke. Quickly switch off the power, unplug the cord and call Havells Customer Care.



Do not open the purifier yourself to clean the cartridge or to replace any spare parts.



This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Children should be supervised to ensure that they do not play with the appliance.

If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

CLEANING AND MAINTENANCE



Use a wet cloth to clean the external body of the purifier. Do not use detergent or soap.



Avoid excessive rubbing of the decorative part of the purifier while cleaning as it may lead to scratches or loss of shine of the purifier.



Make sure you switch off the power supply and diverter valve whenever you're out of home for a long time.



Do not try to open or tamper the purifier yourself if you observe any problem. Kindly contact Havells Customer Care to resolve the issue. Water purifier should be examined by Havells trained service engineer only.



Do not clean the water purifier or spillage of water on it, while the purification process is on.



RECOMMENDATIONS AND IMPORTANT INSTRUCTIONS

Havells ACTIVE TOUCH (HWA): Pre filter, Activated Carbon cartridge need to be replaced after 1 Year of installation or dispensing 6000 litre* of purified water, whichever is earliest.



Germicidal UV Plus: UV Lamp need to be replaced after 5000 burning hours or based on service requirement.



Note: Please read the warranty details and their terms and conditions for replacement requirement of individual cartridge.

*May vary depending on feed water quality.

TROUBLESHOOTING

Before calling customer care of service engineer, check following points:

- Power supply should be ON
- Inlet water supply should have sufficient water pressure/flow.

PROBLEMS	CHECKS	SOLUTIONS
Purified water taste is bad or unusual.	Is the cartridge replacement due as per service requirement?	Contact Havells customer care for the cartridge replacement.
Dispense time is very long/short / dispense has stopped.	<ol style="list-style-type: none"> 1. Is diverter valve open properly? 2. Is water pressure below recommendation value? 	<ol style="list-style-type: none"> 1. Open water inlet valve completely. 2. Contact Havells customer care to get the water pressure checked and get it resolved. 3. Contact Havells customer care to get the cartridges replaced as they may have been clogged or damaged.
Water leakage in any parts of water purifier.	Check if water is dripping from purifier or connecting pipes.	Close the water inlet valve, unplug the power cord and then contact Havells customer care for the check-up of the product and get it resolved.
No Hot / warm water	<ol style="list-style-type: none"> 1. Check whether the input water supply is on. 	<ol style="list-style-type: none"> 1. Open input water supply. 2. Contact Havells Customer Care.

FAQs

1. What is the TDS?

TDS stands for Total Dissolved Solids in water. This affects taste of water and beverages prepared with such water.

2. Does it have provision of hot water?

Yes HAVELLS ACTIVE TOUCH (HWA) (HOT | WARM | AMBIENT) have 3 option of water dispensing

* Hot water @ 80 °C - 90 °C

* Warm water @ 45 °C - 55 °C

* Ambient water @ room Temperature

3. Is the Purification process completely automated or manual intervention is required?

The purification process is completely automated. Purification starts when dispense is touched.

4. How much time does it takes to purify water in Havells water purifier?

Havells ACTIVE TOUCH (HWA) (HOT | WARM | AMBIENT) can purify 60 litre of water per hour.

However time taken for purification depends on the quality of input water pressure and life of the cartridges.

5. How will I get service or spare parts for my water purifier?

During the first year usage, your product is fully covered under the warranty and service will be on demand. Please contact Havells Customer Care for service visit to your place. Post warranty period, you can opt for either of the following two service contracts available:

ACMC (Annual Comprehensive maintenance contract)

Under this contract electrical parts & service visit charges will be covered and the filters will be covered as mentioned below:

What covered in ACTIVE TOUCH (HWA) Hot | Warm | Ambient Model: Electrical parts like PCB, UV Lamp, Wiring harness, Hot water tank One time replacement of Pre filter, Carbon filter.

What not covered : Plastic Parts

6. Is the water from first purification cycle fit to drink?

No, it is not recommended to consume or store first 2 litre - 3 litre of water from first purification cycle during dispense.

7. What should I do if there is no water dispensed when dispense switch is pressed?

In case there is no water dispensed, please check if inlet water supply and Power switch is ON. If none of this is applicable, contact Havells Customer care for further assistance.

8. Can I service the water purifier of my own?

It is not recommended to do so. Your water purifier should always be serviced by Havells Service Engineers. Always contact Havells Customer care if you are facing any issue which required service or opening of the device to check it.

9. What should I do if there is leakage from the purifier?

First switch off the water purifier from power switch and then turn off the diverter valve. Look for any visual improper fitment, later contact Havells customer care for rectification.

10. What should I do if any part of the purifier is broken?

In case any part is damaged on opening the packaging, please call the Havells Customer Care immediately. Our trained Service engineer will visit your home at the earliest and assist you.

11. Are Ultraviolet Light harmful radiation?

Radiations does not cross solid objects, like metals and plastics, hence UV radiation will never come out of UV disinfection column and harm anyone.


WARRANTY TERMS AND CONDITIONS

Havells India Ltd (HIL) offers limited warranty for this water purifier against defect arising from faulty design, workmanship and material subject to the following terms and conditions:

1. All electric and functional parts are covered under warranty for 1 year from the date of purchase.
2. Consumables including Pre filter & Activated carbon cartridge are not covered under warranty.
3. All consumables carry Havells branded embedded foil (as per Recommendation & important instruction mentioned in content no.9)
4. Havells India Limited will offer two preventive maintenance checkups during this one year term of warranty. Only Havells India Limited authorized service personnel will carry out repairs under warranty.
5. Consumers shall promptly notify the company about any defect noticed and give the company or authorized personnel/representative adequate opportunity to inspect, test and rectify the defect.
6. The company or its representatives are entitled to retain the damaged or defective parts replaced under warranty on free charge basis.
7. The company's liability under warranty will be limited only to the concerned product and its defect, which occur under conditions of normal operations in home application, under proper usage and maintenance. It excludes any defect caused due to faulty care, maintenance, repair and alteration to the product or to its part by unauthorized personnel.
8. It is mandatory to provide original bill/invoice copy along with duly stamped warranty card at the time of any repair work being done by authorized representative.
9. This warranty is confined to the first purchase of the product only and is not transferable.
10. In the event of repair during the warranty period of the purifier, this warranty will thereafter continue and remain in force only for the unexpired period of the warranty.

Replacement of part would be purely at the discretion of Havells India Limited, the same part will be replaced with the part model of price equivalent at the time of purchase.

11. The consumer will have no claim under this warranty in an event of any illness, sickness, death, personal injury, property or consequential damages arising either directly or indirectly due to utilization of product. Authorised Service Personnel will carry out repair under warranty)
12. Warranty is not applicable and will be void under the following heads/ circumstances:
 - a. If the warranty card presented to authorized service personnel at the time of service of the product is not duly filled and stamped by the dealer.
 - b. If the product is not operated or handled as per instruction given in the operating instruction booklet.
 - c. If the device is not installed in proper procedure specified.
 - d. If any defect caused due to improper electric circuit outside the device in the house or any defective electric supply.
 - e. If installation and any repair work is carried out by an unauthorized personnel and usage of consumables and parts by unauthorized personnel. (only Havells India Limited Authorised Service Personnel will carry out repair under warranty)
 - f. If any damage caused due to transportation or shifting post installation from consumer's home.
 - g. If 12 months have expired from the date of purchase even though the device is not in use for anytime during warranty period for any reason.
 - h. If the damage is caused by pest infestation.

- 
- i. If product/item is not installed by company technician/ Authorised Personnel
 - j. If Havells water purifier is used for any purpose other than for home application purpose (not to be used for commercial purposes)
 - k. If damage to the product is caused by accidents, pests and vermin, lightning, wind, fire, floods, or acts of God
 - l. If any additional accessories were provided on the time of installation/service, the same will not be covered under standard product warranty.
 - m. If any external accessories supplied by the dealer.
13. Warranty does not cover visitation charges of service technician if this water purifier is installed beyond municipal limits of the city in which company's Authorized Service Center is situated/located. All expenses incurred in collecting the units or parts there of from the company's authorized service center as well as expenses incurred from deputizing service personnel/technicians for conveyance and other incidentals, etc., shall be borne by the customer. Local charges for transportation and handling charges may vary by location. Customers are advised to verify in advance the aforementioned charges. If the customer wishes to bring the unit on his/her own to an authorized service center, such shall be at his/her own risks & consequences.
 14. Reinstallation or uninstallation of product based on customer demand and packing material, if used, will be chargeable.
 15. Warranty will not cover transportation cost in case customer is moving the product to another location.
 16. In case of any unpredicted situation and non -availability of spares, prevailing depreciation policy of Havells India Limited (subject to the sole discretion of Havells India Limited, may be changed without prior notice) will be applied to the product as a solution.
 17. Settlement of all claims and disputes arising out of and in relation to this water purifier shall be subject to Delhi jurisdiction only.
 18. Warranty does not cover defects arising due to causes beyond control like lightening, abnormal voltage, acts of god.
 19. The company or its Authorized Service Center reserves the right to retain any part or component replaced at its discretion in case of a defect discovered in the equipment during the warranty period.
 20. The warranty is valid within India only.



We are an environment conscious company and have started an initiative to dispose the product wastes like replaced parts and filters in an environment friendly manner. You are advised to handover the replaced parts and discarded filters to our service engineers and we will ensure that these parts are disposed off without causing any harm to the environment.

Copyright Subsists. Imitation of trade dress, graphics and color scheme of this document is a punishable offence.

Actual products may vary in colour, design, description and colour combination etc. Although every effort has been made to ensure accuracy in the compilation of the technical detail within this publication. Specifications & performance data are constantly changing.

WARRANTY CARD HAVELLS WATER PURIFIER

Customer Name _____

Customer Address _____

Customer Phone Number _____

Pin Code _____

Date of Purchase _____

Dealer's Name & Address
Phone Number

Dealer's Stamp:

Product Model _____

Product Serial No. _____

* This warranty card is valid only for products sold by Havells India Limited in Indian market.
This warranty is not transferable and is applicable to the original purchaser only.



Fill out this record and keep it together with your purchase docket in a safe place. Should you require service under the terms of this warranty, please contact us.

Havells India Ltd.

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Customer Care No.: 08045 77 1313. WhatsApp No.: +91-9711773333

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