

SETUP GUIDE

# Dear Customer,

Congratulations on being the proud owner of Lloyd Air conditioner. Your Air conditioner comes with the Lloyd Guarantee of Quality.

Lloyd takes great pride in providing its customers with perfect products those a dhere to international quality standards.

Lloyd is committed to provide the ultimate customer satisfaction and the Company takes great pride in having satisfied customers.

At Lloyd, feedback and suggestions based on your product usage are greatly appreciated.

Please feel free to contact us at: customercare@havells.com

**TEAM LLOYD** 

# HAVELLS SYNC APP FOR LLOYD AIR CONDITIONER

#### **Smart Phone and Wi-Fi Network Specification**

- Phone Specification
  - Android & iOS Smart Phone with Wi-Fi
  - With Android version 7.0 or higher
  - With iOS version 10.0 or higher

#### • Wi-Fi Network Requirements

Feature Standard	IEEE 802.11b	IEEE 802.11g	IEEE 802.11n
Operating Frequency		2400 MHz-2483.5 MHz ISM Band	
Modulation	DQPSK, DBPSK, CCK, DSSS	QPSK, BPSK, 16QAM, 64	QAM with OFDM
Channel Numbers		13 Channels for worldwide	
Data rate	At most 11 Mbps	At most 54 Mbps	At most 150 Mbps
Sensitivity	76 dBm for 11 Mbps	-65 dBm for 54 Mbps	-64 dBm at MCS7 (2.4 Ghz band/HT20) -61 dBm at MCS7 (2.4 Ghz band/HT40)
Output Power	16 dBm±2 dBm for 11 Mbps	14 dBm±2 dBm for 54 Mbps	12 dBm±2 dBm at MCS7 (2.4 Ghz band/HT20) 12 dBm±2 dBm at MCS7 (2.4 Ghz band/HT40)
Security	Standard: WEP/WEPA/WPA2 Encryption algorithm: WEP6	4/WEP128/TKIP/AES	· · · · · · · · · · · · · · · · · · ·

#### • Wi-Fi Module

After opening the Air Conditioner Front panel, Wi-Fi Module will be available on the electrical box cover or on the panel. The Wi-Fi Module will have a unique serial number. It is very important for after sales support. Don't tamper or remove the sticker.



#### Prerequisite:-

Before using Havells Sync, please complete the following configuration in order to exchange the credential between air conditioner and smart phone.

- Connect your smart phone with the Wi-Fi Network by selecting the same Wi-Fi Network with which the Air Conditioner has to be connected.
- For dual band Wi-Fi Router, select 2.4 GHz band and secured it with a Password. Read the router user manual or contact your network support for router setting.
- Router Name/WIFI name/ SSID should not be more than 15 characters.

- In firewall enabled network (like in office network), the IP and the device must be allowed, contact to your IT support team.
- It is required to turn the GPS and Bluetooth in ON state in your Smart Phone.
- It is required to allow all necessary Permissions to Havells SYNC App.

#### Download and installation of Havells SYNC APP

#### Download from: Google Play Store



Search Havells SYNC in Google Play Store and press Install.



Wait for the installation to complete.



Tap on the OPEN button to open the APP.

## **Download from: Apple APP Store**



Search Havells SYNC in Apple APP Store and press GET.



Wait for the installation to complete.



Tap on the OPEN button to open the APP.

#### **New Registration**





Own a product"

## **Steps for ADD Device**



Tap on "My product and Tap on Operate smart Products.



Enter your "10 digit Mobile Number and tap "Next"

Enter your "6 digit PIN



Tap on "My product and Tap on Operate smart.

Tap on "Add device"

Tap "YES" to Grant Location Permission

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<	0
Let's fetch your smart device	details
Switch ON WiFi	
Your WiFi needs to be switch	ed ON for
this. Would you like to switch i	t ON ?
NO	ES
SETUP MY SMART DEV	CE

Tap "YES" to grant WIFI permission" And Tap on "Setup Smart device".

Let me know your devic model name	e type and
AIR CONDITIONER	*
CRANDE	v

Select your Air Conditioner and select model Grande and Tap on "Next"



Tap on "I am Connected to 2.4 GHz WIFI". Module works only in 2.4 GHz (applicable for IOS)

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< N	/i-Fi	34C ÷
On		
Current	network	
((;0	QRG-RnD-2g Connected / Auto reconr off	nect turned
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(fð	ohm_xspot_8C:AA	:B5:16:DF:10
(1)	OpenWrt	

Connect to same router on which AC need to be connected



Network Name QRG-RnD-2g Your smartphone is connected to this WiFi Enter Network Password ..... Ø Make this my default WiFi  $\checkmark$ SAVE & CONTINUE Switch Wi-Fi 2 3 4 5 6 7 8 9 0 i \٨/ r t v u o p a ρ k а S d f g h i 1 x c v b n m 슌 Ζ  $\langle \times \rangle$ ?123



Enter network "Password"

Tap On "Make this my default WIFI to save the WIFI password for future" and Click on "Save & Continue" and to switch to other WIFI network, tap on Switch WIFI On your AC and reset your device, by pressing "WIFI button continuously for 5 s or Turbo and Fan button together until you hear a beep sound from AC" and WIFI symbol will blink on AC and then Tap next in your APP.





Give permission to Camera for "QR code scanning".



Locate the QR code in the square area of App, QR code will be available on Indoor Unit/Packing box or tap on "SKIP" to skip scanning process.



Enter a "name for your Device"



Enter a "name for your Device" (accept alphabets only/ 20 alphabet limitation) Tap on "Start Using My Device"



Tap on "Start Using My Device"



New device will be available on Smart Devices Page. Turn ON/ Turn OFF by tapping on Power button. Select the device by taping on it.

To add a device, follow steps to add a device.



TEMP screen will be Open.

## **Existing User:-**



To add a device, follow steps mentioned on previous page.

#### Forget PIN:-



Enter your registered 10 digit Mobile number and Tap on "Forget PIN"

Enter a "New 6 digit PIN" mobile number and Click on "Next"



## AC control page and Feature details:-



TEMP: All temperature and weather related information will be available in this screen. Press PLUS / MINUS button to increase/decrease the setting temperature.



Timer: Select the bar to desire time to set ON/OFF timer (Dot notification on TIMER to indicate timer is SET)



Mode: To select desire mode, tap on the required mode



H- Swing: Tap on Horizontal swing to enable or disable Swing.
V- Swing: Tap on Vertical swing and select desire lock swing position.



Fan: Tap on Fan button and select fan speed from the slider bar, you can also select AUTO and SILENT speed.



**5-in-1:** Tap on 5-in-1 and select desire capacity. **Tap on CA** to disabled Auto capacity and enable other capacity (C1 to C4), by default C1 will be selected.



**HUMIDITY:** Tap on humidity and tap the center image to turn ON this function, tap again to to turn the function OFF.

**Turbo:** Tap on Turbo and tap the center image to turn ON this function, tap again to exit.



**ECO:** Tap on ECO and tap the center image to turn ON this function, tap again to exit.



**Sleep:** Tap on Sleep and tap the center image to turn ON this function, tap again to exit.

# Special features (3 dot menu):-

1. **MY MODE:** Tap on 3 dot menu and select My Mode. Set and save desire parameters. To enable and disable my mode use toggle switch.



My Mode: Tap on My mode





Select all desire parameters

Save: Tap on Save as My Mode.



**Turn ON:** Turn ON the toggle switch for My Mode

2. **AUTO SWITCH ON:** Tap on 3 dot menu to select Auto switch ON and enable the toggle switch "Turn on Device Name when I AM in specific range". Current location will be displayed on select area based on real time GPS or tap on select area around my profile address to profile area (profile address has to be update to use this function) Select desire GEOFENCE using slider and tap on "APPLY". Tap on cross button or using back button to exit the menu.



X Auto Switch On Turn on AQLAC LAB E when I am in specific range. ON	
Select area	
1, Sector 59, Noida, Uttar Pradesh 20 🔍	
Set area around My Profile Address	
Auto switch on at <b>0.5 km</b> away from set location	
APPLY	

3. **SHARE THIS DEVICE:** Tap on 3 dot menu to select Share this Device, Tap on invite member and give permission to contact access, contact list will open on the screen and select the invitee then tap on the device to share. Tap on "Done". Invitation will send to selective invitee. To use this function the invitee/contact must be available into contact list saved in your smart phone.



× Select People	0	× Select People ①
		Type a name
		A Mr. Ali
		M MC Olive
*	<b>_</b>	S Dr. Sukriti
Working on it	-	R Dr Ramteke
		S Dr Shetty
		S Dr. 98901 Sachin
Allow Havells Sync to access your contacts Allow	;?	S Dr. 98901 Sachin
Don't allow		2M 206 Raghvendra Roo. Mate

4. **PRODUCT USER MANUAL:** Tap on 3 dot menu to select Product user manual. Scroll the menu down and select "Product User Manual".



5. **APP USER MANUAL:** Tap on 3 dot menu to select App user manual.



6. **Rename the device:** Tap on rename the device, after rename click on "Update".



7. **Delete Device:** Tap on delete device. Tap delete or tap on cross to close.



Automate: Tap create automation and select desire control start and end time, days. Enter the name and description. Tap on create to create automation.

< lab	× Create Automation	× Create Automation
Control Automate	Name and description	•••••
	Enter name*	Auto 1 2 3 4 5
	0/20	FAN
	Enter Description	Auto
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<b>e</b>	Controls	Low Medium High
Create a New Automation		HUMIDITY ECO TURBO
	— 25 °C +	
	MODE	SLEEP
	÷÷ & ک 🐐 🍥	
	Auto Cool Dry Fan Heat	Start time
	SWING	
		14 58
	Vertical Horizontal	15 : 59





# My Product page:-



**Register your Product:** - Tap on "Register your product" and on next screen tap on "Register product now". Scan the QR code on product, all basic details will print on the form and click on submit tab.



< New Product Registration	< New Product Registration	< New Product Registration
Scan The QR Code On Product	SPLIT AC 1.5TON 5STAR INV- GLS18IBFWGVR Serial Number 87LCG0A702554	33000 INVOICE DATE <sup>4</sup> 08.02.2022
HALTMATERAAT MARYACTING BY NATHLI SHEA (19. 591-10) TONE BOO NOVERAL KARA GULTA HOR A BAATTAN - 20.705 (1904)	SERIAL NUMBER * 87LCG0A702554	10adf1bb-3fb3-48aa-9fbc3-8d4od5faff5181 84615329737392787,jpgf +
	Air Conditioners	Enter Dealer's Details
	SPLIT 0.8-2.0 T INV 5S R-32	ABC
OR	SPLIT AC 1.5TON 5STAR INV-GLS1	201306
Go To Registration Form Product details will be captured in the form	INSTALL LOCATION *	SUBMIT

## How to register your service request:-

- From home screen of Havells Sync App go to "Service" ٠
- Tap on "Service". To Register new service request from APP, Tap on "Lloyd "and add your product details Select the product type for service and Schedule your request and add your address •
- •
- Press on Done to register your request

0 🧟	< Raise Service Request	< Raise Service Request
Service		Please register your product to Avail the warranty benefits
Got a new product ?	Choose Your Product	Select Request Type
	Air Conditioners ~	Dealer Stock Repair
Register Your Products Add invoice & warranties	SELECT PRODUCT SUB CATEGORY	Demo Drain Problem
Need service for a product ?		
		Installation
Raise a Service Request		Noise Problem
	NEXT	Not Working
Home My Products Shop Service More		NDCT

Raise Service	Request		< Rais	e Service	e Reque	est
Preferred Service Date	e		Preferred	d Service Da	te	
SAT SUN 3 4 SEP SEP	MON TUE 5 6 SEP SEP	WED 7 SEF	SAT 3 SEP	SUN 4 SEP	MON 5 SEP	TUE 6 SEP
referred Time			Preferred	d Time		
Morning Afternoor	n Evening		Morning	Afternoo	on E	vening
elect Your Address	A		Select Yo	our Address		Add
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Google		(ad new)	Google		•	٩
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#### How to add invoice and warranties details in APP:-

- From home screen of Havells Sync App go to "Service"
- Tap on "Service".
- To add invoice and warranties in APP, Tap on "Add invoice and warranties "and add document details



#### **Power consumption:**

- From home screen of Havells Sync App go to "Check Power Consumption"
- Tap on "Power".
- To check and set power limit in an APP, Tap on "Analytics or Usage limit"
- Set power limit while pressing on " SET"
- Through Analytics you can check power consumptions .





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## How to call customer care:-

- From home screen of Havells Sync App go to "Havells Sync Support ?"
- Tap on "?lcon".
- To Register new Call request from APP, Tap on "Lloyd Support "and call to customer care



#### How to check error code:-

- From home screen of Havells Sync "Tap on bell icon Q to check error.
- On notification screen, all basic details and error code of error will come.



# **Important Note**

- 1. The above image might be different from actual in APP.
- 2. Some feature like "Smart" are unworkable for Air Conditioner.
- 3. Regular updates or changes in "Havells Sync" will be pushed over the air without any notice for quality improvement or bug fix.
- 4. APP will work efficiently with proper signal strength and internet connectivity. Make sure that air conditioner is installed near the wireless router.
- 5. Firewall may also affect APP to stop working. In this case contact your internet service provider.
- 6. Make sure that "Havells Sync" APP is in Trusted APP List in you smart phone system security and network setting.
- 7. When Device is operated through Havells Sync App, Set values won't be reflected on Remote display.

## Troubleshooting

- Air Conditioner configuration unsuccessful check following steps
- Check Wi-Fi SSID and Password is correct
- Air Conditioner in Configuration mode and Wi-Fi Symbol is blinking on the indoor unit.
- Check any firewall or any other restriction in Wireless router.
- Check the router is working properly.
- Make sure that Air Conditioner is in the range of Wireless router.
- Check the internet connectivity in wireless router

#### • APP is not working or selected function is not reflection in air conditioner.

- Check Wi-Fi SSID and Password is correct
- Check any firewall or any other restriction in Wireless router.
- Check the router is working properly.
- Make sure that Air Conditioner is in the range of Wireless router.
- Check the internet connectivity in wireless router.
- Check the data network in smart phone and air conditioner power supply.

# Havells Sync Skill in Alexa

- Following Pre-requisite must be met.
- ✓ Stable Wi-Fi Network.
- ✓ Alexa device ready and signed in with Amazon Account.
- ✓ Alexa smart phone App signed in with same Amazon Account.
- ✓ Lloyd Wi-Fi Air Conditioner connected stable Wi-Fi Network.
- ✓ "Havells Sync" signed in and connected to Lloyd Wi-Fi Air Conditioner.
- ✓ Lloyd "Havells Sync" account details.
- Note:
- ✓ Refer to Alexa manual for Alexa application/echo device setup using Amazon Account
- ✓ Refer to Wi-Fi user manual for Lloyd Wi-Fi Air Conditioner for setup using Lloyd "Havells Sync" Account".
- ✓ Download/Install Alexa from Play store.
- ✓ Run the App with voice recognition



Search Amazon Alexa from Play/ App store and tap on Install





cut to Control centre

Amazon Alexa

NOT NOW ADD

Installation process





Ð Talk to Alexa on the go. If you choose, Alexa can respond even when your phone is locked. and more. Abhi Singh Abhishek Kumar Singh (96) Are you sure? If you skip, you will not be able to use Alexa hands free. You can return to the Alexa hands-free setup at any time by going to More > Settings > Alexa app Settings > Alexa hands free. Add someone else Ð Add New Devices and Groups Tap + to set up Alexa devices, groups, smart lights and more. GO BACK CONFIRM DONE Set Up Later Thats Everyone LATER Click on Confirm in dialogue box Click on Set Up Later Click on "Done"



Choose Room or tap on Skip option

# Link "Havells Sync" Skill to Alexa

- Tap on "More" from the bottom menu options.
- Go to "Skills & Games"
- Search Havells Sync and select it
- Tap on "ENABLE TO USE"
- Enter Havells Sync account details to authorize Amazon Alexa to Link
- Select "Sign In"
- While configuring Havells Sync skills, require +91 before entering user 10 digit mobile number.





**Click on Skills and Games** 



Click on "Your skills"

Enter Havells Sync APP Account details to authorize Amazon Alexa to link Havells Sync action in to your account.

• Tap on "Sign In" button to confirm.

•

- A confirmation message will be displayed.
- Click on "Done" to finish paring the device.



Search "Havells SYNC"



Tap on "Enable to use"



Enter Havells Sync account details to authorize Amazon Alexa to Link. While configuring Havells Sync skills, require +91 before entering user 10 digit mobile



÷	SETUP
Choose v to set up	which connected device first
You can dele the device se	te connected devices any time from ttings page
NEW CONNEC	TED DEVICES
Bedroom AC	~
Office Fan	
prodendseco	nd
	Set Up Device

Setup your device

## Add a Device to Alexa

- Tap on "Devices" in the bottom menu to search your device
- Tap on "Thermostats" from the available active options.
- Search for "Air conditioner" / "Havells Sync Device Name" from options



## Confirmation Ready to operate

- After successful completion of pairing of Sync, Alexa APP will automatically show the connected device in your home page
- Alexa will automatically discover all devices associated with Havells Sync Account.
- After successful linking of Havells sync account with Alexa, the following Homepage screen appears



# • Adding Voice Recognition

- Go to "Devices" in the bottom menu and select "All Devices"
- Tap on "Echo Dot" to add Alexa echo device.
- Name" the room or device group.
- Add "Alexa device" in your room.
- Tap on "Echo Dot" to add Alexa echo device.
- "Device" is ready to use.









# • Control your Air Conditioner using voice recognition feature

- Following are some examples of basic voice commands:
- Alexa, Turn ON AC | एसी चालू करे
- Alexa, Turn OFF AC | एसी बंद करें
- Alexa, Set Temperature twenty four
- Alexa, Set AC to AUTO Mode
- Alexa, Set AC to COOL Mode
- Alexa, increase AC temperature
- Alexa, decrease AC temperature

# Havells Sync Action in Google Assistance

## • Pre-requisite

- ✓ Stable Wi-Fi Network.
- ✓ Google Home device ready and signed in with Google Account.
- ✓ Google Home smart phone App signed in with same Google Account.
- ✓ Lloyd Wi-Fi Air Conditioner connected with stable Wi-Fi Network.
- ✓ Latest version of Havells Sync APP form Google Play store.
- ✓ Havells Sync' signed in and connected to Lloyd Wi-Fi Air Conditioner.
- ✓ Havells Sync' APP account details.
- ✓ Note:

Refer to Google Device user manual for setup procedure. Refer to Wi-Fi user manual for Lloyd Wi-Fi Air Conditioner for setup using Lloyd 'Havells Sync' APP Account".

←	←	0
	Google Home Installing © Verified by Play Protect	
Install	Cancel Open	Home
Rate this app Tell others what you think	What's new ● → Last updated 22-Aug-2022	Version: 2.57.1.8
났 났 났 났 났 Write a review	Over the next rew weeks we'll be rolling out the following:	
Developer contact ~	Rate this app Tell others what you think ☆ ☆ ☆ ☆ ☆	
About this app → Set up and control your compatible Nest, Chromecast. and Google Home devices.	Write a review	
#5 top free in lifestyle House & home Ho	Developer contact ~	
4.1★ 3+ 16L reviews © 19 MB Rated for 3+ © Do	About this app → Set up and control your compatible Nest, Chromecast, and Google Home devices.	
	#5 top free in lifestyle House & home H	CANCEL
Search Google Home from Play/ App store and tap on Install	Installing Google Home	Installation process



Tap to open Google Home application

Tap on "Get Started"

Choose your account

## Link "Havells Sync" action in Google Assistance

- Tap on your profile photo at the top right corner of the screen.
- Select "Assistant Setting" from the options.
- Search "Home Control" or click on "Device" from the available setting options.
- From the Device option click on "Add the Device" to Link a device.
- Search "Havells Sync" action in the search bar.
- Tap on "Havells Sync" to continue.
- Window to show Link an account to control Havells Sync on any device, Press Continue.



Search for the device

Connection process will proceed

Tap on "Next" option



Where is this devi	ce?	
Choose a location for your Google Home. This will help name and organise your devices.		
My rooms		
Bedroom		
Office		
Create new		
Back door		
Back garden		
Bathroom		
Bedroom		
0-11		

Select your device location



Connect to your Home router

Enter your router "Password"

Tap on "Next" option



Tap on "Continue" to proceed further



Tap on desire option according to your choice.



Select you device "Which you need to control" and tap on "Next"



Tap on desire option according to your choice



Tap on desire option according to your choice.



Tap on "Continue" to proceed further



Note: Display content or the position may be different from the above graphics. Please refer to the actual APP screen. Asterisk \* marked functions are optional and available in selected models only. The company reserves the right to change/modify in the content. The steps and process may differ. Please follow to the APP's actual screen.

# • Enter Havells Sync APP Account details to authorize Google Assistance to link Havells Sync action in to your account.

- Tap on "Sign In" button to confirm.
- A confirmation message will be displayed.
- Click on "Done" to finish paring the device.
- While configuring Havells Sync action, require +91 before entering user 10 digit mobile number



For linking "Havells SYNC" account click on "Continue".

	HAVELLS	
	By signing in, you are authorizing Google to control your devices	
Sign in passwo	with your phone number and rd	
Phone n	umber	
+1212	5551234	
Passwor	d	
Passw	ord	
Forgot ye	our password?	
	Sign in	
	Need an account? Sign up	

Enter your Havells Sync credential.



Paring of Havells Sync account



On Home page will automatically show connected device.

# • Device discover in Google Home

- After successful completion of pairing of Havells Sync, Google Home APP will automatically show the connected device in your home page.
- Google Home will automatically discover all devices associated with Havells Sync Account. Tap on "Understood" to continue



# • Air Conditioner Thermostat control using Google Home.

- On the home page, connected devices are shown. "Click" on the connected device. (e.g. air conditioner"), linked air conditioner will be displayed with the current status (OFF/ON/other)
- Tap on "OFF" to turn ON Air Conditioner.
- Tap on "ON" to turn OFF Air Conditioner.
- You can change name of device or delink the account by clicking on the "setting" icon on top right corner



## • Control your Air Conditioner using voice command.

#### Following are some examples of basic voice commands:

- Hey Google! Turn ON AC | एसी चालू करें
- Hey Google! Turn OFF AC | एसी बंद करें
- Hey Google! Set Temperature sixteen.
- Hey Google! Set AC to AUTO Mode
- Hey Google! Set AC to COOL Mode
- Hey Google! Increase AC temperature
- Hey Google! Decrease AC temperature



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Email: customercare@havells.com

Customer Care No.: 0804-577-5666

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